



# ACROSS BOUNDARIES

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**Across Boundaries** is proud to announce that it has achieved '**Accreditation with Commendation**' from Accreditation Canada **2019-2023**. *Accredited with Commendation* is "for organizations that go beyond the requirements of Accreditation Canada and are commended for their commitment to quality improvement." To receive this score, Across Boundaries had to exceed a score of 95% on hundreds of standards observed by the accreditors during the on-site survey completed in May 2019.

Health care accreditation is used to evaluate a health care organization against national standards of excellence. "We are very proud of all our staff, services users, families and board members," says **Aseefa Sarang, the Executive Director**. "The team at Across Boundaries works incredibly hard to provide our communities with mental health and addictions services that are safe, effective, and of the highest quality, while meaningfully incorporating anti-racism, anti-oppression and resisting anti-Black racism lens in the recovery journey. Receiving such a high score by an unbiased national standards body is a validation of the high level of quality at our organization."

For Across Boundaries, these accreditation results are a direct result of the rigorous standard work created as part of our quality improvement processes. Our hard work and team approach to continuous quality improvement has enabled us to get such great results. The whole organization is involved in accreditation, from staff to board members, services user and their families, and volunteers.

The Across Boundaries' volunteer **Board of Directors** met the governance criteria and were praised for their engagement, knowledge, accountability and the adoption of an ethics framework to guide their difficult decisions.

The Board is proud of Across Boundaries' accreditation results and expressed that receiving this level of accreditation during a time of significant internal and more importantly external changes is a true reflection of the staff's dedication to providing the highest quality of care to our service users and the community.



Aseefa Sarang

Executive Director