ACROSS BOUNDARIES

Phone: (416)-787-3007

Email: careers@acrossboundaries.ca

Position: Case Manager Permanent Full Time

About Across Boundaries:

Across Boundaries is a mental health center that provides a range of mental health and addictions support and services to individuals from racialized and Black communities in the Greater Toronto Area. We have a holistic approach to mental health care and operate within an anti-racism/anti-oppression and resisting anti-Black racism frameworks. These frameworks focus on providing opportunities to respond to systemic barriers, advocate for the inclusion of traditionally and historically silenced voices at decision-making tables, and strive for change at individual, organizational and systemic levels.

Job Summary:

Across Boundaries is recruiting for a permanent full time Case Manager to provide services to those experiencing serious mental illness/addictions and are involved with the criminal justice system. The workers will report directly to the Program Manager and work collaboratively within and across teams to provide prompt and appropriate access to services to individuals from racialized communities who are experiencing mental health problems and substance use challenges. The workers will provide both intensive and non-intensive services depending on service user needs and will have an average caseload of 20-25. Normal Hours for full-time employees consist of five (5) shifts or eight (8) hours per day, Monday to Friday, and Saturdays on a rotating basis, inclusive of a thirty (30) minutes unpaid lunch break (entitled under the ESA) and an additional two (fifteen (15) minute unpaid rest breaks. Normal hours of work will generally be scheduled between 8:00 am and 8:00 pm. Employees may be requested, but not required, to work some Sundays.

Qualifications & Responsibilities:

- Degree in Social Work from a recognized university or equivalent.
- At least two (2) years' experience as a case manager
- Knowledge of the Criminal Justice System and Ontario Mental Health Act.
- Knowledge of case management and social work theories and practice
- Knowledge, understanding of mental Health and the Criminal Justice System
- Knowledge, understanding and commitment to the Recovery Model/Philosophy
- Experience working with transitional aged youth an asset
- Knowledge of case management/individual support functions
- Clinical knowledge and understanding of the client population
- Excellent communication and interpersonal skills
- Excellent assessment skills
- Good English language skills (written and verbal); Second language skills are an asset.
- Demonstrated excellent documentation and time management skills
- Demonstrated understanding of the concepts of a client-centered relationship
- Demonstrated ability to work independently, cooperatively and constructively within a multidisciplinary team environment
- Demonstrated ability and commitment to working within an anti-racism, anti-oppression, resisting anti-Black racism frameworks
- Lived experience of racism including an understanding of the impact of racism and other oppressions on health and mental health

- Excellent computer skills (e.g., Word, Excel, Microsoft Outlook)

Responsibilities:

- Provides intensive case management to individuals experiencing serious mental illness and dealing with possible addictions issues, involvement in the legal system and/or homelessness.
- Linkage and coordination of services with partner community agencies
- Accurate record keeping and timely documentation
- Establish appropriate recovery goals in areas such as life skills, independent living, crisis prevention, budgeting, community integration, symptom management and employment
- Provide interventions such as advocacy, referral to appropriate community resources, counselling, crisis intervention, and psychoeducation
- Maintain positive relationships with family members/care givers, various community partners/resources and court support systems and probation officers
- Comply with the agency's policies and procedures, maintain complete clinical records
- Participate as a full member of Across Boundaries team.
- Other duties as assigned

Salary Range: $57,742.36 to $60,107.48 per annum (pro-rated)
This is a Bargaining Unit Position

Compensation packages include:

- Extensive dental and health care (premiums 100% paid by employer)
- Life insurance
- Employee assistance program
- Paid vacation days, mental health days, sick days

Vaccination Policy: Being vaccinated for Covid 19 is an asset.

Note: Job posting is open until filled

Send your applications to:

Hiring Committee,
Across Boundaries: An Ethnoracial Mental Health Centre
51 Clarkson Avenue, Toronto, Ontario, M6E 2T5 Fax: 416-787-0812
Email: careers@acrossboundaries.ca

We encourage applications from individuals who reflect the broad diversity of communities we work with, including those from racialized, Bi-Racial and LGBTQ communities. We thank all applicants for their interest, however, only those selected for an interview will be contacted.

Across Boundaries is a recipient of the Silver Certification Mental Health at Work by Excellence Canada 2023 and is proudly Accredited with Commendation by Accreditation Canada 2019-2023.

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